



Thursday, March 26th, 2020

COVID-19 UPDATE

All of us at Plaiasted Companies, Inc. want you to know that we are taking measures to ensure that we can safely provide the service and support that you need. We are closely monitoring the COVID-19 situation and following guidelines from the World Health Organization, the Centers of Disease Control, and State and local health authorities. The health and safety of our team members, customers and vendors is of the utmost importance to us.

Plaiasted Companies (including the Landscape Supply Store) *is considered an essential business and will continue to stay open*. We are considered an essential business due to being in the construction, transportation and agriculture industries.

EFFECTIVE IMMEDIATELY – THURSDAY, MARCH 26th, 2020

We are implementing a “No-Touch” delivery, pickup and ordering process.

- All business will be conducted by phone, text or e-mail. This includes customers purchasing products and vendors selling products to Plaiasted Companies. Customers and vendors who enter the building must maintain a 6’ distance from Plaiasted Companies employees at all times.
- **Orders can be called in to 763.441.1100 or you can contact your salesperson directly.** We will take your payment over the phone, or you can leave cash or checks in the receptacle outside the front door. Please fill out the customer slip so we can pair these up with the order.
- Dispatch will communicate with the pit your order; we will email or mail a copy of your receipt. If we do not have your email address, please make sure you give that to our dispatch office.
- Commercial drivers must remain in your vehicle. Please call dispatch upon arrival 763.441.1100

As always, we appreciate your business and we appreciate your patience as we navigate a new way of doing business with you, our valued customers and vendors.

Sincerely,

All of us at Plaiasted Companies, Inc.

Hours of Operation: - Monday – Friday 6:00am – 4:00pm

Office Phone: 763.441.1100 / info@plaiastedcompanies.com